

The terms apply to all orders placed by you the customer ('you' or 'the hirer') with Bristol & Avon Waste Management Ltd ('us' or 'We'), whether the order is placed through the website, via telephone or in any other manner. By placing an order, you fully agree to be bound by the terms.

1. By hiring a skip from Bristol & Avon Waste Management Ltd whether by phone, through the website or other, you fully agree to be bound by the terms and any new terms or changes to the terms and conditions as may be made from time to time.
2. All skip orders should be paid for in advance prior to delivery unless you have a credit account with us.
3. You will ensure clear access to the position where you require the skip placing. Blocked access due to abandoned vehicles or materials resulting in a failed delivery/collection will incur standing time and/or an aborted delivery charge (known generally as a wasted journey fee)
4. Block paved driveways or tarmac can occasionally be marked or damaged by skips or lorry stabilising equipment when placed on them. You agree that you will take steps to protect surfaces (paving slabs, soft ground, paved driveways, etc) before delivery of the skip. We will not accept responsibility for damage to any surface which may be caused by the placing, use or removal of the skip. You agree and accept that any damage to any surface is at all times your sole responsibility.
5. Included in the standard price of skip hire is a 15 minute period for the deposit of or loading and removal of a skip. We reserve the right to charge you for any further delay from whatsoever cause for the length of time the vehicle is kept waiting, based on the daily work rate of the vehicle.
6. You will not remove the skip from the place where it is deposited.
7. You agree to ensure the safe loading of waste into the skip and that the area around the skip is kept safe and tidy.
8. You must ensure the skip is 'level filled' and not filled above the top of the level of its sides. Drivers have the right to refuse to remove a skip if overloaded or loaded dangerously
9. If your skip has been overfilled, you will be notified and will be offered the choice of either removing the excess waste until the skip is level filled or pay an overload fee based on the excess amount of waste. This charge will be payable before the skip is collected.
10. You are responsible for controlling all waste that is placed in the skip until the skip is collected. Under no circumstances can you put (or allow others to put) hazardous waste into the skip. The following is not allowed:

No Asbestos in any form or type

No Liquid cement/concrete

No Liquids whatsoever

No Toxic or corrosive materials, or solvents

No Grease or oil of any kind whatsoever

No Paint tins, cans, drums or other containers that have been used to carry liquids oil or grease of any kind, unless they are empty containing no liquid whatsoever and are dry with the lids off

No Soiled nappies, incontinence pads or any materials contaminated with human faeces

No Animal carcasses, animal faeces or any contaminated materials e.g. contents of pet litter trays or pet bedding (e.g. in hutches).

No Food waste

No Chemicals, pesticides or insecticides e.g. from garden or cleaning products.

No Televisions or Computer Monitors.

No Light bulbs or Fluorescent Tubes.

No Refrigerators or freezers.

No Batteries.

No Rubber Tyres or any other rubber.

No Gas Canisters.

No Clinical/Medical waste of any kind.

*** NOTE - WE DO NOT ALLOW ANY GLASS IN OUR SKIPS, INCLUDING WINDOW FRAMES CONTAINING GLASS**

**ALSO - No plasterboard, plaster or render, without express permission of Bristol & Avon Waste Management Ltd
PLEASE CHECK WITH OUR TEAM IN THE OFFICE who will be happy to advise.**

Any items listed above which are found in the skip once it has been collected, will be charged at an additional rate to cover costs of handling and safe disposal or returned to your address and you will be required to meet the additional costs of handling the waste along with the added transportation costs of returning the items.

11. We Will provide cones and lighting on the skip for you when this is required. In return, you agree to check the lighting on a daily basis and notify Bristol & Avon Waste Management Ltd immediately if there is a malfunction.
12. You are responsible for the lights whilst the skip is on hire and agree to reimburse Bristol & Avon Waste Management Ltd in respect of any loss or damage to the lights howsoever caused whilst the skip is on hire (fair wear and tear excepted).
13. Ownership of the skip belongs to Bristol & Avon Waste Management Ltd at all times. Ownership of any skip contents shall pass to Bristol & Avon Waste Management Ltd upon collection unless otherwise agreed in writing, with the exception of any contents found to be in breach of the terms of this agreement, which will be dealt with in accordance with Condition 10 as seen above.

If in doubt, please call our waste management team on 01179 829561.

For internal use

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